KONICA MINOLTA

Dispatcher
Phoenix
CREATING DIGITAL WORKPLACE

Managing Documents Easily to grow business..

Business
ENEFITS

Leverage faster ROI and cost-effective operations with centralised and automated business processes

Improve business efficiency by automating time consuming manual activities such as data extraction, document classification, data entry & delivery

Scale business by optimising resources utilisation thus enhancing the capacity to handle additional transactions
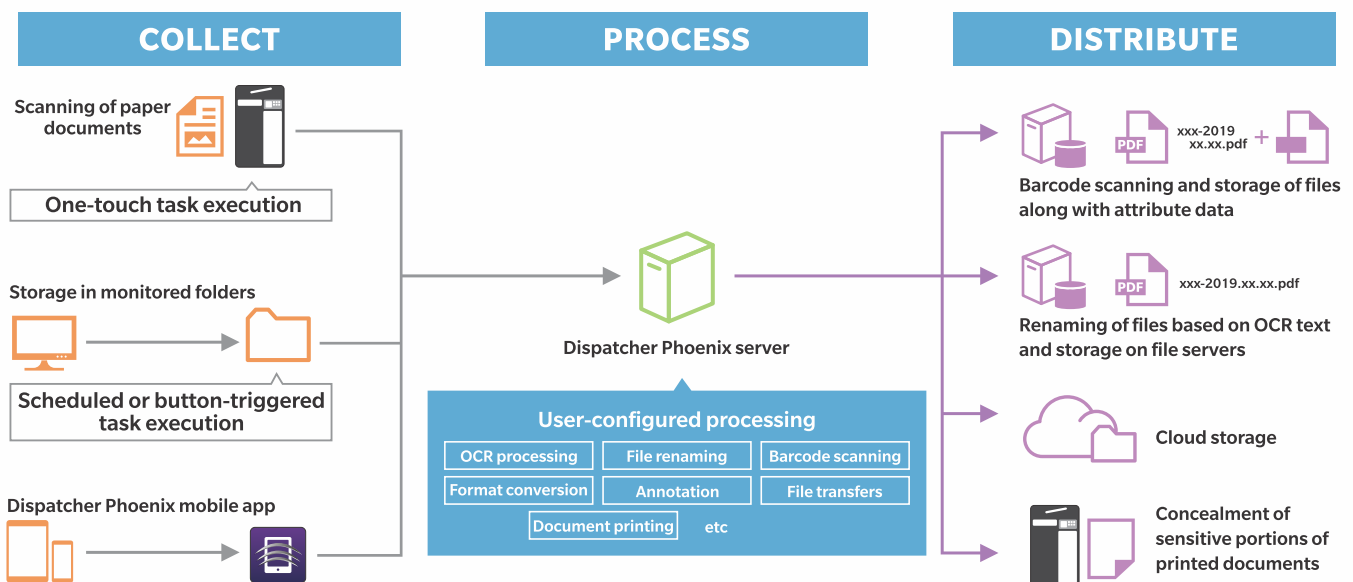
Better employee and customer satisfaction by freeing up employees to focus on high value activities

![Dispatcher Phoenix logo]

OVERVIEW

As per a recent study, organisations spend nine times more resources due to manual data entry tasks and copy pasting of data across internal and external applications (Email, File Systems, Business Application, etc.). Many organisations across all sectors are still dependent on manual processes for their operations. Given the fact that virtual workplaces are going to be the new normal of future business operations, organisations which remain dependent on manual processes will find it difficult to survive. An AIIM research found that more than half the organisations become unproductive due to manual processes. In addition to this, manual processes pose multiple business challenges for organisations such as inefficiency, long process cycle times, high error rates, bad customer experiences and cost overruns.

Introducing Dispatcher Phoenix RPA

Dispatcher Phoenix is a powerful RPA platform that enables organisations to automate document centric processes. The platform provides an easy-to-use drag and drop modelling tool to configure workflows while automating document scanning, data extraction & processing and information delivery. Once configured, the application can run 24/7 with unparalleled speed and requires no manual intervention, allowing the skilled workforce to focus on critical tasks and problems requiring an intelligent response. Dispatcher Phoenix is scalable and can be integrated with several input and output channels. The platform accelerates business processes, enhances productivity and efficiency while reducing operational cost of business.

COLLECT	PROCESS	DISTRIBUTE

Scanning of paper documents

One-touch task execution

Storage in monitored folders

Scheduled or button-triggered task execution

Dispatcher Phoenix mobile app

Dispatcher Phoenix server

User-configured processing

OCR processing	File renaming	Barcode scanning
Format conversion	Annotation	File transfers
Document printing	etc	

PDF xxx-2019.xx.xx.pdf +
Barcode scanning and storage of files along with attribute data

PDF xxx-2019.xx.xx.pdf
Renaming of files based on OCR text and storage on file servers

Cloud storage

Concealment of sensitive portions of printed documents

COLLECT

Dispatcher Phoenix RPA automatically captures physical and electronic (pdf, jpg, doc, xls, etc.) documents from multiple channels such as Input Folder (Local/Network/FTP), MFP, Workstation, Email, Dropbox, Dispatcher Phoenix Mobile, LPR print queues and Google Cloud Printers.

PROCESS

The captured documents are processed through in-built features such as Image Enhancement, Data Extraction (Barcode and OCR), Auto-Document Classification, Document Annotations and Formatting.

DISTRIBUTE

Dispatcher Phoenix RPA enables delivery of documents/document metadata directly into CMIS compliant ECM repositories, business applications, email, and local and network folders. Dispatcher Phoenix provides out-of-the-box connectors for repositories such as Laserfiche, Box, Dropbox, Google Drive, OneDrive, SharePoint, OnBase, etc. Integration with all the major business applications such as SAP, MS Dynamics, Salesforce, etc. can be achieved through flat file integration.

WHY DISPATCHER PHOENIX RPA?

AUTOMATION

Automate time-consuming business processes with Dispatcher Phoenix RPA, eliminating the need for manual intervention. Automated workflows can be configured through an intuitive graphical user interface. The interface provides declarative modelling to tailor workflows, from document capture, document classification, data extraction & processing to information delivery for each job. Workflow rules can be configured based on document metadata.

FLEXIBLE SCHEDULING

Network intensive workflows can also be scheduled to optimise network performance and free up bandwidth during workday. The Workflow Scheduler has both standard and advanced options to choose the specific days and / or times when the workflow should run.

SPEED

Speed up your business processes through faster extraction and delivery of information from documents, while keeping the occurrence of errors to a minimum. Dispatcher Phoenix RPA improves overall process SLAs and increases efficiency and productivity of the business unit.

FLEXIBILITY

Dispatcher Phoenix RPA allows capturing of documents from any of the several available sources. The platform enhances image quality of captured documents with out of the box features minimising the occurrence of errors during data extraction. The documents can be converted into MS Office formats for effective use. Text sections of documents can also be processed via OCR and converted into files consisting of text data, which further increases the range of applications available for the documents. With a variety of processing features, documents can be redacted, annotated, renamed, watermarked, and routed directly to folders, FTP servers, MFPs, ECM repositories, business applications, and email recipients.

FULL INTEGRATION WITH MFP

Integrate seamlessly with bizhub MFPs to scan documents into workflow, index documents, browse folders and sub-folders and select destination folder directly from MFP panel.

CUSTOMER TESTIMONIAL

Konica Minolta's Dispatcher Phoenix has automated our manual document capture and data extraction of physical HBL documents (Tax Invoice, Delivery Order, Packing List, etc.) while reducing the process TAT by more than 95% and improving overall business efficiency.

CIO, Indian Subsidiary of a
Global Logistics & SCM Organisation

POWERED BY

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